

Specific Information for Customers of Vivid Money B.V. in Switzerland

This document provides specific legal information applicable to customers of Vivid Money B.V. domiciled or residing in Switzerland (**Swiss Customers** or **You/Your**). It should be read in conjunction with Our Client Agreement, Costs Overview, Privacy Policy and Risk Disclosure Brochure. In the event of any conflict, the provisions set out herein shall prevail for Swiss Customers.

1. Regulatory Status

Vivid Money B.V. is a private limited liability company (*besloten vennootschap met beperkte aansprakelijkheid*) with its address at Strawinskylaan 4117, 1077 ZX Amsterdam, the Netherlands and registration with the trade register of the Dutch Chamber of Commerce under number 78219159 (**Vivid NL** or **We/Our/Us**)¹ and is an investment firm licensed by the Dutch Authority for the Financial Markets (**AFM**) to provide the investment services set out in the Client Agreement. More information about Vivid NL's license and registration with the AFM can be found at www.afm.nl/en/sector/registers.

Vivid NL is not licensed, authorised, or supervised by the Swiss Financial Market Supervisory Authority (FINMA) or any other Swiss financial authorities. It has the status in Switzerland of a so-called non-licensed Financial Service Provider. The products and services offered are not subject to Swiss banking or securities dealer licensing requirements and may not be suitable for all investors. The services offered do not constitute collective investment schemes under the Swiss Collective Investment Schemes Act (CISA).

2. No Offer or Solicitation

The information provided to You does not constitute an offer, solicitation, or recommendation to buy or sell any financial instrument, to engage in any transaction, or to enter into any legal agreement. Any communication is provided solely for information purposes and is not intended to be used as the basis for investment decisions.

3. Use of the Services

You should ensure that the use of our Invest Services complies with the laws and regulations applicable in Switzerland. By accessing and using our services, You confirm that You are acting in compliance with Swiss law and are not relying on us for legal or tax advice.

4. Risks related to investing in Financial Instruments

Investing in Financial Instruments is subject to specific risks, such as market risks, currency risks and counterparty risks. The price of Financial Instruments can fluctuate as a consequence

¹ All relevant legal information about Vivid NL can be found here: www.vivid.money/en-eu/imprint/.

of circumstances related to the issuer or the market as a whole. Please be aware that past earnings are no indicator for future earnings and that You may lose parts or all of the money You invest in Financial Instruments.

You confirm that You will only trade in those Financial Instruments of which You have sufficient knowledge and understanding. The most important risks related to investing are explained in Vivid NL's Risk Disclosure Document on Our Website as well as the risk disclosure brochures from Swiss Banking (available [here](#) and [here](#)). We strongly recommend that You contact Our Customer Support team before starting, or continuing, to invest with Vivid NL if any part of the Client Agreement, the Risk Disclosure Document or the risk disclosure brochures is unclear.

5. Alternative Dispute Resolution (ADR)

If You are not satisfied with the way We resolved Your complaint, You can submit Your complaint to the Swiss Financial Services Ombudsman (FINSOM). The Contact information of FINSOM is:

FINSOM

*Attn. Ombudsman
Avenue de la Gare 66
1920 Martigny
Switzerland
+41 27 552 04 24*

6. Contact Information

You can contact Vivid NL's Customer Care team at any time by filling out a contact form via www.vivid.money.